

# Retail Pickup Instructions

## We Look Forward To Seeing You!

Thank you for entrusting inTech to build your new aluminum trailer. We look forward to assisting you with the pickup process and review of your new trailer and its components. Below are a few helpful tips to prepare you for your experience at our facility.

**It is critical that you set up an appointment with one of our sales personnel prior to your arrival** as we often have multiple customer pickups on the same day. We want to make sure that your unit is prepped and ready for you, and that one of our team members can spend the proper amount of time with you going through the unit. This is a free service provided by inTech and we will commit up to 2 hours with you, including a tour, if you desire, as well as reviewing your trailer and processing paperwork.

Once your paperwork is complete you may hook up to your trailer. **For liability reasons, we are not permitted to assist you in coupling your trailer and tow vehicle or modifying any of your trailer towing components. (ie. Changing your ball height, setting up your weight distribution system, etc.)**

## What You Should Bring

There are a few items that are commonly forgotten when a trailer is picked up at the factory. This list should help you prepare for a successful experience:

- Our trailers use a 2 5/16" ball, unless specifically ordered otherwise.
- Our trailers use a standard 7-way blade connector plug, unless ordered otherwise. (Ask your inTech dealer for a plug wiring diagram, if necessary.)
- Hitch Pin/Lock.
- Paperwork provided by the dealer including temporary license plate.
- A screwdriver to attach the license plate.
- Tools to install or adjust the ball height on your tow vehicle.
- Torque wrench for checking lug nut torque during your transportation home.
- Tie down straps or airline track tie down rings if transporting a vehicle/items in your new trailer.
- A valid driver's license.

## Where We Are Located

29286 Co Rd 52, Nappanee, IN 46550 | 574-773-9536  
For local eats, lodging, and attractions, check out [VisitNappanee.com](http://VisitNappanee.com)

**inTech**